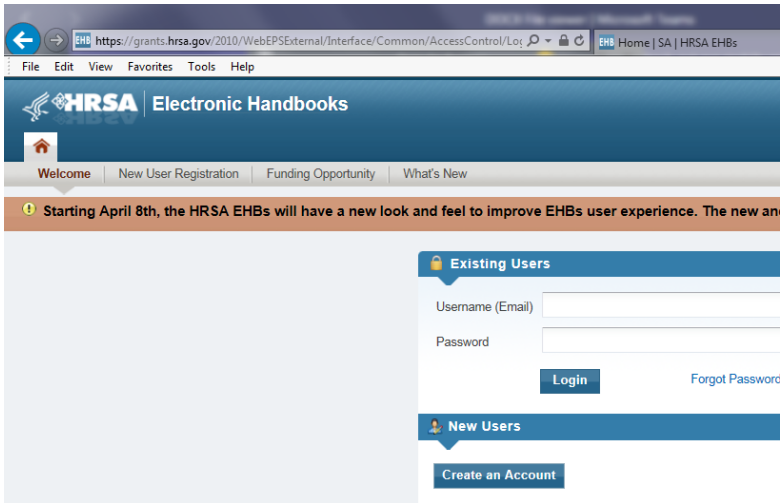
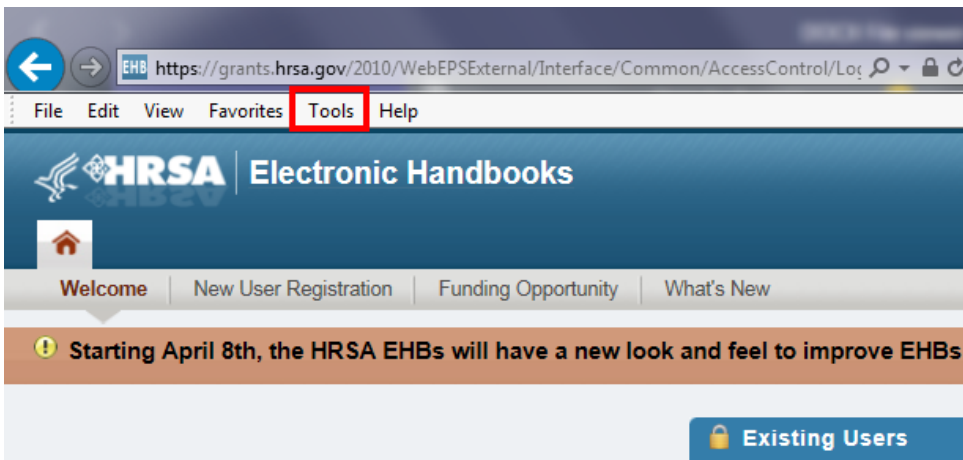
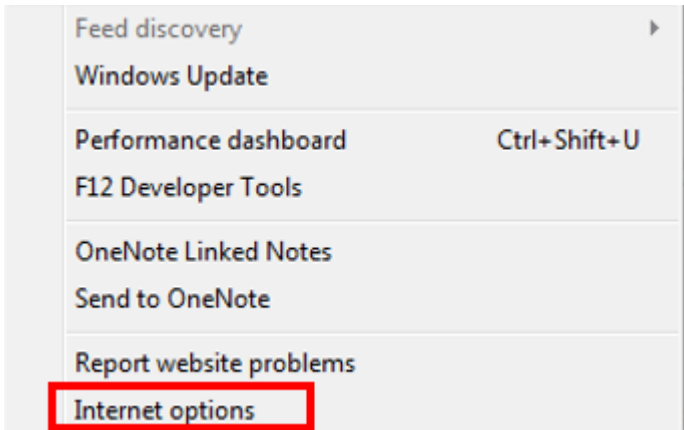
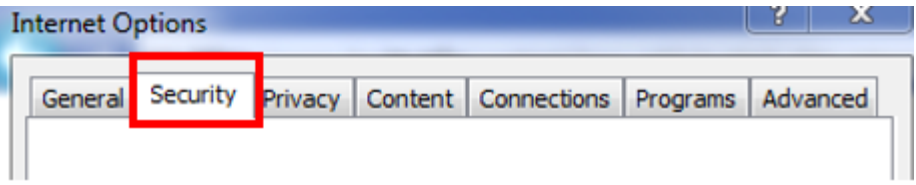
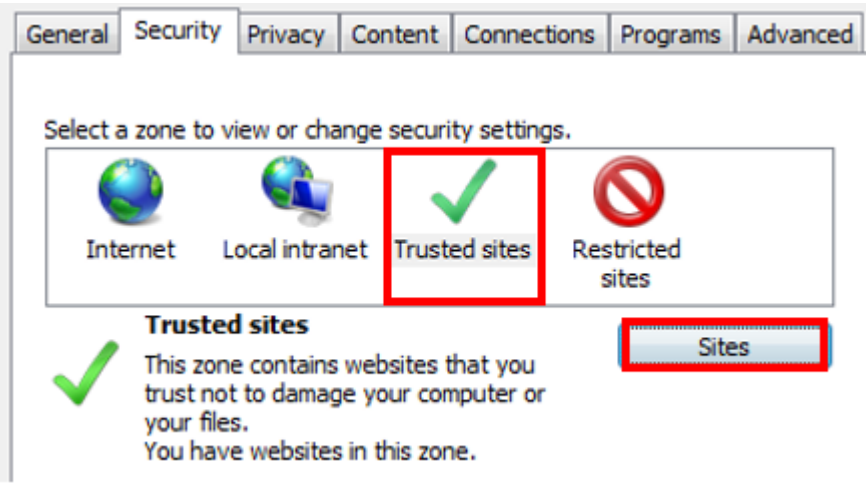
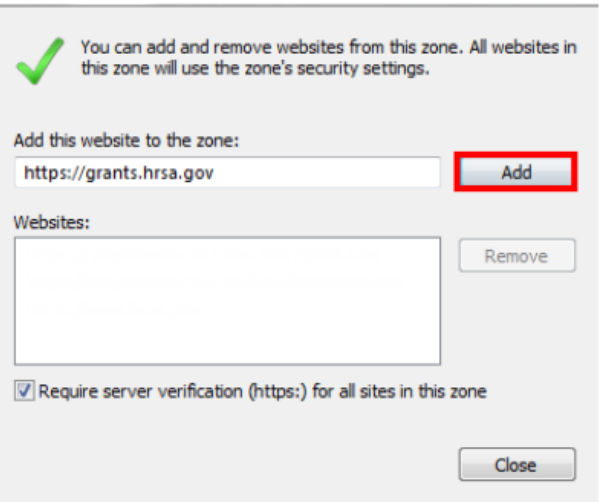
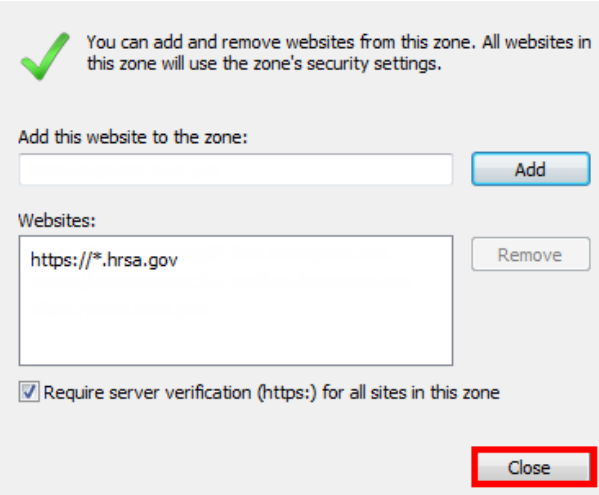


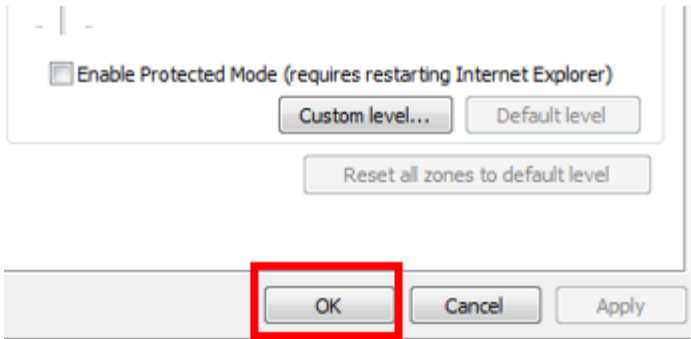
# Add HRSA as a Trusted Site FAQs

Adding the [HRSA.gov](https://grants.hrsa.gov) website as a trusted website in Internet Explorer 11 will prevent any potential browser issues you may face while working in the HRSA EHBs.

How do I add HRSA.gov as a Trusted Site in Internet Explorer 11?

1	Navigate to the EHBs login page while in Internet Explorer 11	
2	In the Internet Explorer top navigation menu, click <b>Tools</b> .	
3	Once the drop-down menu opens, navigate and click on <b>Internet Options</b> .	

4	<p>Navigate and click on the <b>Security</b> tab.</p> 
5	<p>In the "Select a zone or change security settings" box, click <b>Trusted Sites</b>, and then click the <b>Sites</b> button to open the Trusted Sites window.</p> 
6	<p>In the "Add this Web site to the zone" box, verify that the "<a href="https://grants.hrsa.gov">https://grants.hrsa.gov</a>" website is being displayed. Before clicking the <b>Add</b> button, manually change "grants" to " * " in the web-address, so that "<a href="https://*.hrsa.gov">https://*.hrsa.gov</a>" is displayed as the website you are adding to the list of trusted websites.</p> 
7	<p>Click the <b>Close</b> button to return to the Internet Options window.</p> 

8	<p>Once on the Internet Options window, click the <b>OK</b> button to accept the changes and return to Internet Explorer.</p>  <p>The screenshot shows the 'Content Advisor' section of the Internet Options window. The 'Enable Protected Mode' checkbox is checked, with a note '(requires restarting Internet Explorer)'. Below this are buttons for 'Custom level...' and 'Default level'. A 'Reset all zones to default level' button is also present. At the bottom, there are 'OK', 'Cancel', and 'Apply' buttons. The 'OK' button is highlighted with a red rectangle.</p>
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## HRSA Contact Center

For any EHBs related assistance, contact the HRSA Contact Center by calling Toll Free: (877) Go4-HRSA; (877) 464-4772 or submitting a ticket here: <http://www.hrsa.gov/about/contact/ehbhelp.aspx>